

Case History

PromiGroup

ROLL OUT: don't stop the operations of your business



The project

An important law firm of international fame, with 5 offices in Italy, has chosen **Promigroup** for a massive rollout project of personal computers supplied to its employees.

Following a careful evaluation of the different solutions proposed, in April 2019, the customer decided to assign the project to Promigroup, thanks to a clear and precise completeness of the offer compared to competitors.



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In addition to the total replacement of the fleet with **Dell Technologies** products, aimed at standardizing the workstations inside the offices, and to ensure the **operation in smart working**, completed the offer a personalized **Help Desk service**, as well as a support in garrison on all locations.

The further confirmation of the assignment was also given by the customer's need to move his offices in Venice, making them merge into a single office. **The work of roll out** of the workstations of the more than 40 users involved, gave way to Promigroup to give evidence of their skills and flexibility.

Our team has, in fact, **completed the intervention in just 5 working days**, including holidays, winning the **full satisfaction of the law firm**.



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The roll out project of the **branches of Milan, Turin, Bologna, Venice and Rome** started in August 2019.

Following a **first activity of assessment** by the Project Manager, the actual activity, which involved the technical, administrative and logistic team, **ended in 42 working days**, ensuring the **full compliance with the agreed deadlines**.

The difficulty of ensuring the least possible disruption and the full operational continuity for all employees, involved in the migration process, has not represented a brake on the activity of the technical team involved, **thanks to a wise work organization**, studied during the assessment phase.

At the end of the project, **the customer was fully satisfied** with the new workstations, made up of ultra-light and **high-performance Pcs**, capable of **supporting work on site, as well as remotely**.

The study has therefore decided to **assign to Promigroup also the job of migration of own infrastructures** and own domain of e-mail.

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