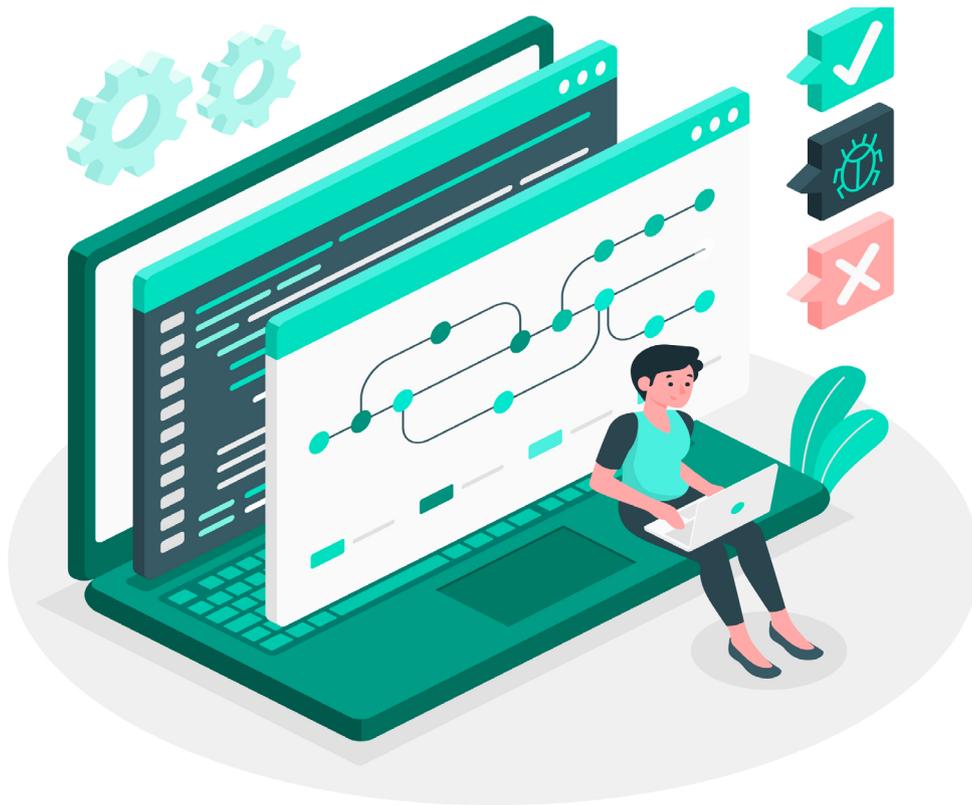


Case History

PromiGroup

Ransomware: the importance of the timeless



The Project

Important multinational company with 12 locations in the world, operating in the business services sector, for the public and the private sector, has chosen **PromiGroup** after a **major cyber attack**.

After having hit the company globally, the **Ransomware** had, in fact, led to the destruction of the data of the client and server infrastructure in many European locations of the Brand, as well as in the French Corporate.

PromiGroup, already partner of the brand for the provision, the configuration and the maintenance of back up services, has been, therefore, contacted from the enterprise in order to support it in the cancellation, the recreation and the verification of the corrupted PC.

PromiGroup

Although the infection caused the destruction of important data, the **team of certified technicians PromiGroup** has helped to accelerate the recovery times of the company operations, thanks to a prompt disassembly action, deletion, repackaging and repositioning of Pcs in the designated location.

All this in a week of intense work, including night hours and holidays.

Also on this occasion **PromiGroup** has distinguished itself for the great availability and flexibility in ensuring, **with a single day's notice**, the necessary staff for all the time required, until the complete resolution of the work.





The customer has been fully satisfied with the operation achieved by the team, so as to confirm the company as a trusted partner for the repackaging of the entire machine sector in Italian locations, as well as for the migration of an entire department, Composed of 150 PDL, in the Albanian office and in Milan, within the infrastructure of the Corporate.

PromiGroup has also been hired by the Brand for the process of re-engineering of the domain on all the Italian offices (about 1000 employees), through a II level system support on the Windows domain for the restructuring and the improvement of the IT environment.

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Eletto Miglior Partner italiano
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